



## Rates

The rates are based on 2 persons per night, per room, including service, breakfast and local taxes.

- High season 1 March until October 31  
December 23 – January 3
- Low season January 4 until February 28  
November 1 until December 22

2022	Classic suite	Comfortroom	Comfortroom	Standard room	Moderne suite
High season	€ 105,00	€ 92,00	€ 92,00	€ 85,00	€ 100,00
Low season	€ 90,00	€ 82,00	€ 82,00	€ 75,00	€ 90,00

The comfort rooms with shared bathroom are preferably offered jointly to groups of 2, 3 or 4 people. During the low season period, a rental price per night of € 145.00 per party applies; in high season € 175.00 per group.

A reduction of € 5.00 per night applies for single occupancy per room.

In our suites it is possible to add one extra bed, for this we charge € 50.00 per night.

# Terms and conditions

Below you will find our terms and conditions, which apply when you wish to stay at Casa Arena.

## **Rates**

The rates mentioned are based on 2 people including service, breakfast, facilities and government levies. But excluding other services offered by Casa Arena and all subject to price changes. There is a €5,00 discount per night on the room rate when occupied by 1 person.

The placement of 1 extra bed is only possible in the suites for which a surcharge of € 50.00 per person per night applies.

## **Reservation and confirmation**

You can reserve with us by telephone, online, by e-mail or through booking sites. The reservation is final when you have received a confirmation of receipt by email and the required deposit has been paid.

\*We do not charge any reservation costs.

\*The minimum stay at Casa Arena is two nights.

\*Our bed & breakfast is not suitable for children under 8 years old and / or accompanying pets.

\*You must make a correct statement of your travel group and, if applicable, state your flight number.

## **Payment**

We request a deposit of 50% to be paid within 10 days of booking, the remaining payment 50% you pay 4 weeks for arrival. Drinks, lunch or dinner offered and other services you have to pay on the day of departure. Payments on the spot have to be made in cash, pin is unfortunately not possible.

During the booking process we ask for your credit card details as security.

For bookings shorter than 4 weeks before arrival, the total amount of the stay must be paid immediately.

## **Cancellation**

Direct reservations through our own channels are non-refundable at all times. For our cancellation conditions we refer you to our website.

In case of extreme force majeure outside the control of Bed and Breakfast Arena SL or the reservation taker to such as: pandemics, the impossible to travel due to extreme natural violence such as earthquakes or tsunamis, (terrorist) attacks and strikes around your flight connection, your reservation, with retained value already paid will be converted into a voucher which is valid for up to 1 year to issue it. At all times we advise our guests to use a fully covering travel and cancellation insurance.

Cancellations are only accepted in writing or by e-mail, stating your reservation number. Payments or prepayments or early departure are non-refundable, we advise each guest to use a travel and cancellation insurance. With a no show the full travel sum is due.

**Checking in**

Check-in time from 14.00 to 22.00.

You are required to communicate your expected arrival time at least one day before arrival.

If you would like a different check-in time, this is negotiable, if clearly discussed and confirmed in advance by us. If applicable, we take flight connections into account and keep an eye on your arrival time.

For arrivals between 22:00 - 01:00 we charge a surcharge of € 25.00.

Check-in or arrive from 01:00 - 10:00 is not possible!

During your check-in you will receive all necessary information for a pleasant stay in our bed & breakfast, an access key and room key. During the check-in you must provide your passport or proof of identity and we use a registration form, which you complete for our own or, if necessary, municipal administration.

**Check-out**

You can use your room until 11.00 on the day of departure. If you travel to the airport later in the day, you can use our facilities by mutual agreement, but free of charge.

If available we offer the possibility to extend your room by half a day, for this we charge a surcharge of € 30.00

**Other**

If you travel with a (rental) car you can park it free of charge in the immediate vicinity of Casa Arena.

Our rooms are non-smoking, smoking is only permitted in the garden.

To our regret, Casa Arena is not wheelchair friendly. Differences in height and some access stairs that our house knows means that the accessibility of disabled people is very limited.